

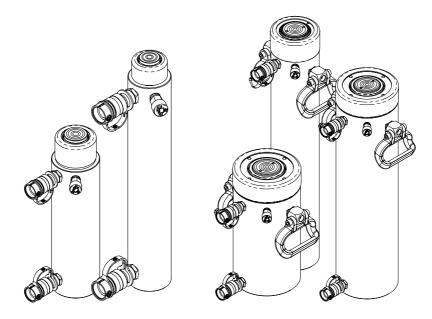
## Double Acting Cylinders Instruction Manual

MODELS: HD1010, HD1012 HD2506 HD3008, HD3014, HD3020 HD5503, HD5506, HD5513, HD5520 HD7506, HD7513 HD10006, HD10010, HD10013, HD10018

- 10 Ton Capacity
- 25 Ton Capacity
- 30 Ton Capacity
- 55 Ton Capacity
- 75 Ton Capacity
- 100 Ton Capacity

SFA Companies 10939 N. Pomona Ave. Kansas City, MO 64153 Tel: 888-332-6419 \* Fax: 816-448-2142 E-mail: sales@bvahydraulics.com Website: www.bvahydraulics.com

### Maximum Operating Pressure 10,000 PSI





This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

#### SAFETY AND GENERAL INFORMATION

Save these instructions. For your safety, read and understand the information contained within. The owner and operator shall have an understanding of this product and safe operating procedures before attempting to use this product. Instructions and safety information shall be conveyed in the operator's native language before use of this product is authorized. Make certain that the operator thoroughly understands the inherent dangers associated with the use and misuse of the product. If any doubt exists as to the safe and proper use of this product as outlined in this factory authorized manual, remove from service immediately.

Inspect before each use. Do not use if leaking, broken, bent, cracked or otherwise damaged parts are noted. If the cylinder has been or suspected to have been subjected to a shock load (a load dropped suddenly, unexpectedly upon it), discontinue use until checked out by a BVA Hydraulics authorized service center. Owners and operators of this equipment shall be aware that the use and subsequent repair of this equipment may require special training and knowledge. It is recommended that an annual inspection be done by qualified personnel and that any missing or damaged parts, decals, warning/safety labels or signs be replaced with BVA Hydraulics authorized replacement parts only. Any cylinder that appears to be damaged in any way, is worn or operates abnormally shall be removed from service immediately until such time as repairs can be made.

#### PRODUCT DESCRIPTION

BVA Hydraulics Double Acting Cylinder is designed for rated capacity pushing, spreading and pressing jobs. Each cylinder is equipped with a built-in safety relief valve in the return circuit to prevent over-pressurizing. The valve is preset to 10,000 psi; it will open as internal pressure exceeds the preset pressure. A wide variety of applications exist for this category of product. Special skill, knowledge and training may be required for a specific task and the product may not be suitable for all the jobs described above. Unsuitable applications would include applications that call for a device to move, level or support persons, animals, hazardous materials, mobile homes/dwellings in general, mirrors and/or plate glass, and/or to connect/secure hatches, components, etc. between bulkheads. The user ultimately must make the decision regarding suitability of the product for any given task and therefore accept responsibility for that decision. Immediately after lifting, loads must be supported by appropriate mechanical means.

- WARNING: NEVER use hydraulic cylinder as a support device.
- WARNING: Always check connections before using. Alteration of these products is strictly prohibited. Use only those adapters and attachments provided and approved by the manufacturer.
- WARNING: To reduce the risk of personal injury and/or property damage, ensure that the rated working pressure of each pressurized attachment be equal to or greater than the rated working pressure developed by the hydraulic pump.

#### **BEFORE USE**

- Before using this product, read the owner's manual completely and familiarize yourself thoroughly with the product, its components and recognize the hazards associated with its use.
- Verify that the product and the application are compatible. If in doubt, call BVA Hydraulics Technical Service (888) 332-6419.
- Inspect before each use. Do not use if bent, broken, leaking or damaged components are noted.
- Replace worn or damaged parts and assemblies with BVA Hydraulics authorized replacement parts only. Lubricate as instructed in Maintenance Section.
- Ensure method of confirming load is accurate and working properly. Have gauge or load cell accuracy verified by qualified personnel on a yearly basis.

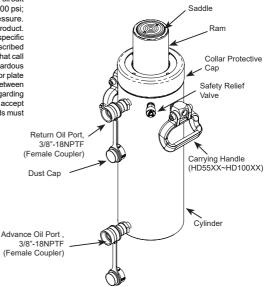


Figure 1 - Typical Cylinder Components

## WARNING



Failure to comply with the following warnings may result in personal injury as well as property damage.



· Study, understand, and follow all instructions provided with and on this device before use. · The user must be a qualified operator familiar

with the correct operation, maintenance, and use of cylinders.



Wear protective gear when operating hydraulic equipment.



This device is NOT suitable for use as support device! As the load is lifted, use blocking and cribbing to guard against a falling load. Stay clear of a lifted load before it is properly supported. Never hydraulic pressure to support a load.



Crush Hazard. Keep hands and feet away from cylinder and workpiece during operation.



Both couplers on the cylinder must be connected to the pump. Double-acting cylinder must be used with a pump equipped with 4-way valve.



Do not adjust or remove the safety relief valve. Higher setting than rated pressure will result in equipment damage and/or personal injury.

Do not exceed rated capacity of the cylinder or any equipment in the system. The cylinder is designed for a max. pressure of 10,000 psi.

 Do not connect a cylinder to a pump with higher pressure rating.

 Do not subject cylinder to a shock loads, a load dropped suddenly, causing the system pressure to exceed rated pressure.



The system operating pressure must not exceed the pressure rating of the lowest rated component

the system. Install a pressure gauge or other load measuring instrument to monitor the operating pressure. Burst hazard exists if hose, connection or any other component in the system exceed its rated pressure.



Avoid damaging hydraulic hose. Do not allow hose to kink, twist, curl, crush, cut or bend so tightly that fluid flow within the hose is blocked or reduced. Periodically inspect the hose for wear.

### INSTALLATION

NOTICE: Use an approved, high-grade pipe sealant to seal all hydraulic connections.

- 1. Remove the dust cover and rubber plug from coupler.
- 2. Inspect all threads and fittings for signs of wear or damage, and replace as needed. Clean all threads and fittings.
- 3. Connect hydraulic hose from hydraulic pump to the cylinder coupler. Ensure that there are no fluid leaks.
- 4. Install in-line pressure gauge.
- 5. Check for leaks in system and have repaired by qualified personnel.

NOTICE: The use of cylinder attachments or extensions reduces the cylinder capacity by at least 50% per attachment/extension.



Do not pull, position or move cylinder setup by the hose. Use carrying handle or other means of safe transport



Do not handle pressurized hoses. Never attempt to grasp a leaking pressurized hose. Ensure to release the system pressure before disconnecting hydraulic hose or connections.



Hydraulic fluid can ignite and burn. Keep hydraulic equipment away from flames and heat. Excessive heat will soften seals, resulting in fluid leaks. Heat also weakens hose materials



Cylinder must be on a stable base which is able to support the load while pushing or lifting. Use shims, friction material or constrains to prevent slippage of the base or load. Ensure cylinder is fully engaged into/

onto adapters, extension accessories.



Center load on cylinder. Distribute load evenly across the entire saddle surface. Do not off-center loads on a cylinder. The load can tip or the cylinder can "kick out".



Never try to disassemble a hydraulic cylinder, refer repairs to qualified, authorized personal, Contact BVA Hydraulics tech service for authorized service center.



Do not subject hose to sharp objects or heavy impact



Hose material or seals must not come in contact with corrosive materials such as battery acid, creosoteimpregnated objects and wet paint. Never paint a coupler or hose.



- No alteration shall be made to the cylinder. Use only factory authorized fasteners, accessories
- and hydraulic fluid.



Each double acting cylinder is equipped with a pressure relief valve in the return circuit which will open as internal pressure exceeds10K psi.

When this occurs, oil will be directed outside of the cylinder walls and onto the cylinder body. This will create a slippery, hazardous condition in the immediate work area. Clean up oil immediately!



**WARNING:** Before operating the pump, tighten all hose connections with proper tools. Do not overtighten. Connections should only be tightened securely and leak-free. Overtightening can cause premature thread failure or high pressure fittings to burst.



WARNING: Before repairs are made, depressurize cylinder.

#### Tips for hydraulic hoses & fluid transmission lines:

- · Avoid short runs of straight line tubing. Straight line runs do not provide for expansion and contraction due to pressure and/or temperature changes.
- · Reduce stress in tube lines. Long tubing runs should be supported by brackets or clips.

### SPECIFICATIONS

SPECIFICATIONS										
Model Number	Number (tons)		Cylinder Effective Stroke Area (in) (in <sup>2</sup> )		Internal Pressure at Capacity (psi)		Oi	Oil Capacity (in³)		
	Push	Pull		Push	Pull	Push	Pull	Pu	sh	Pull
HD1010	11.40	3.80	10.04	2.24	0.74	10179	10270	22.	49	7.43
HD1012	11.40	5.00	11.97	2.24	0.74	10179	10270	26.	81	8.86
HD2506	25.70	13.39	5.90	5.14	2.68	10000	9993	30.		15.81
HD3008			8.15	_				52.		26.00
HD3014	32.90		14.49			10139		94.	-	46.22
HD3020		16.20	20.0		-		-	129		63.91
HD5503			3.14		3.19		10157	34.	47	10.03
HD5506	55.70		6.18	10.99		10136		67.	92	19.71
HD5513			13.19					144	.96	42.08
HD5520	1		20.12					221	.12	64.18
HD7506	81.70	25.90	6.10	16.09	5.12	10155	10117	98.	15	31.23
HD7513	01.70	25.90	13.11	10.09	5.12	10155	10117	210	.94	67.12
HD10006			6.57					135	.14	62.94
HD10010	104.40	48.60	10.13	20.57	9.58	10151	10146	208	.37	97.05
HD10013	104.40	40.00	13.11	-	9.50	10151	10140	269	.67	125.59
HD10018	1		18.15	5				373	.35	173.88
	Collaps	ed Exte	ended		Cylinder				Ма	ounting
Model Number	Height		ight	Weight (Ibs)	Dia.		lar Threa	ad		ole Dia.
	(in)		in)		(in)	-1				(in.)
HD1010	16.12		5.19	26.7	2.87		2-1/4"-14			1.30
HD1012	18.03	30	0.00	30.0	2.07		,			1.00
HD2506	10.56	16	6.46	24.8	3.62					2.30
HD3008	15.31	23	3.46	43.0	3.98	3	3-5/16"-12			
HD3014	21.65	36	6.14	60.6					2.20	
HD3020	28.11	48	3.11	76.6						
HD5503	9.90	13	3.03	48.5						
HD5506	13.03		9.21	70.5	5.00		5"-12			
HD5513	20.04		3.23	104.0						3.70
HD5520	28.86		9.98	146.2		_				
HD7506	13.70		9.80	93.7	5.75	5	5-3/4"-12		4.00	
HD7513 HD10006	20.71 14.06		3.82 ).63	136.8 138.6						5.47
							6-7/8"-12			-
HD10010	17.67		7.80	169.2	6.97	6				5.50
HD10013 HD10018	20.63		3.74 5.20	193.6 248.3						5.47
HD10018 HD10006	14.06		).63	138.6						5.47
HD10006	17.67		7.80	138.0				ŀ		5.50
HD10010	20.63		.ou 3.74	193.6	6.97	6	6-7/8"-12 <u>5.50</u> 5.47			0.00
HD10013	20.03		5.20	248.3						5.47
		1 10								

#### OPERATION

Operate the hydraulic pump to advance and retract the cylinder. **Do not** continue pumping when cylinder is fully extended. Internal pressure will build up and may damage the seal of the cylinder.



WARNING: NEVER rely on hydraulic pressure alone to secure a load! NEVER allow personnel to work or pass under a load until the load is secured by cribbing, blocking, or other mechanical means.

WARNING: To help prevent material fatigue if the cylinder is to be used in a continuous application, the load should not exceed 85% of the rated capacity.

WARNING: Your cylinder, hose(s), couplings and pump all must be rated for the same maximum operating pressure, correctly connected and compatible with the hydraulic fluid used. An improperly matched system can cause the system to fail.



WARNING: All personnel must be clear before lowering load.

#### MAINTENANCE

- Inspect hoses and connections daily. Replace damaged components immediately with BVA Hydraulics Replacement Parts only.
- Tighten connections as needed. Use pipe thread sealing compound when servicing connections.
- 3. Always use clean, approved hydraulic fluid and change as recommended or sooner if the fluid becomes contaminated (never exceed 400 hours). Follow pump manufacturers instructions for changing and adding hydraulic fluid. Use only good quality hydraulic fluid. We recommend BVA FJZ01 or equivalent when using with hand pump, air pump, or electric pump. Never use brake fluid, transmission fluid, turbine oil, motor oil, alcohol, glycerin etc. Use of other than good quality hydraulic oil will void warranty and damage the cylinder, pump, hose etc.
- 4. Use an approved, high-grade pipe thread sealant to seal all hydraulic connections. Teflon tape can be used if only one layer of tape is used and it is applied carefully (two threads back) to prevent the tape from being introduced into hydraulic system. A piece of tape could travel through the system and obstruct the flow of fluid and adversely affect function.

#### Lubrication & Cleaning

Keep cylinder clean at all times.

- Any exposed threads (male or female) must be cleaned and lubricated regularly, and protected from damage. Lubricate with light machine oil.
- If a cylinder or ram has been exposed to rain, snow, sand, airborne abrasive, or any corrosive environment, it must be cleaned, lubricated, and protected immediately after exposure. Daily clean exposed ram with clean cloth dampened with light machine oil. Protect exposed ram from the elements at all times.
- Keep the hydraulic system as free of dirt as possible. When not in use, couplers must be sealed with dust covers. All hose connections must be free of dirt and grime. Any equipment attached to the cylinder must be kept clean.

#### Storage

Cylinders should be stored vertically with ram plunger fully retracted in a dry, protected area, not exposed to corrosive vapor, dust or other harmful elements. When a cylinder has not been used for a period of 4 months, it should be connected to a pump and fully extended and then retracted a minimum of 5 times. This cycle will lubricate the cylinder wall, reducing the possibility of corrosion and damage thereof.

#### How to remove faulty coupler:

- If cylinder does not retract,
- 1. Secure load by other means.
- 2. Depressurize pump and hose.
- 3. Remove the cylinder from application.
- 4. Disconnect and replace with new coupler.

**NOTICE:** Do not attempt to grasp with pliers or wrench without first wrapping the jaws of such tool with rags or similar padding.

#### How to bleed air from system:

- 1. Place pump at a higher elevation than the hose and cylinder as shown in Figure 2.
- Operate pump to fully extend and retract the cylinder 2 or 3 times. The objective is to force the air bubbles up hill and back to the pump reservoir.
- Follow pump instruction manual to bleed the air from pump reservoir. On most pumps, air can escape by opening the oil filler plug/screw.



Figure 2 - Illustration to bleed air from system

### TROUBLESHOOTING GUIDE

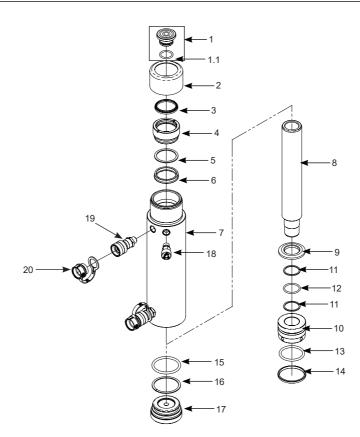
The following information is intended as an aid in determining if problem exists. Cylinders should be repaired only by authorized BVA Service Center. For repair service, contact service center in your area.

Symptom	Possible Causes	Corrective Action
Erratic action	<ul> <li>Air in system or pump cavitation.</li> <li>External leakage in cylinder.</li> <li>Cylinder sticking or binding.</li> </ul>	Vent the system (refer to figure 2).     Contact service center.     Contact service center.
Cylinder will not extend, or respond to pressurized fluid	Overload condition.     Loose couplers.     Faulty couplers.     Improper valve position.     Oil level in pump is low.     Pump not operating.     Air-locked pump.	<ul> <li>Remedy overload condition.</li> <li>Tighten couplers.</li> <li>Replace both female and male couplers.</li> <li>Close release valve or change valve position.</li> <li>Fill and bleed the system.</li> <li>Check pump's operating instructions.</li> <li>Prime pump per pump operating instructions.</li> </ul>
Cylinder extend only partially	<ul> <li>Oil level in pump is low.</li> <li>Overload condition.</li> <li>Cylinder is sticking or binding.</li> </ul>	<ul> <li>Fill and bleed the system.</li> <li>Remedy overload condition.</li> <li>Contact service center.</li> </ul>
Cylinder move slower than normal	Loose connection or coupler.     Restricted hydraulic line or fitting.     Pump not working correctly.     Cylinder seals leaking.	Tighten connection or coupler.     Clean and replace if damaged.     Check pump's operating instructions.     Contact service center.
Cylinder responds to pressurized fluid, but system does not maintain pressure	<ul> <li>Overload condition.</li> <li>Pump or valve malfunctioning.</li> <li>Cylinder seals leaking.</li> </ul>	Remedy overload condition.     Check pump's operating instructions.     Contact service center.
Oil leaking from cylinder	• Worn or damaged seals.	Contact service center.
Cylinder will not retract or retracts slower than normal	Improper valve position.     Malfunctioning coupler, damaged application.     Pump reservoir overfilled.     Cylinder damage internally.	Open release valve or change valve position.     Secure load by other means. Depressurize     pump and hoses, remove application and     replace coupler.     Secure load by other means. Depressurize     pump and hoses, remove application, then drain     fluid to proper level.     Contact service center.
Cylinder performs poorly	<ul><li>Oil level in pump is low.</li><li>Air trapped in system.</li></ul>	<ul> <li>Ensure proper oil level.</li> <li>Vent the system (refer to figure 2).</li> </ul>



### MODEL: HD1010, HD1012, HD3008, HD3014 & HD3020

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Note: Not all components of the pump are replacement items, but are illustrated as a convenient reference of location and position in the assembly sequence.

	Part No	o. for Model:	5		
ltem	HD1010 & HD1012	HD3008, HD3014 & HD3020	Description	Qty	
1	SD10	SD25	Saddle Assy.	1	
1.1		*	O-ring	1	
2	H10-6-2305-100	H25-6-2305-103	Collar Protective Cap	1	
3		*	Wiper Seal	1	
4	F10-5-1804-109	F30-5-1804-105	Upper Bearing	1	
5		*	Back-up Ring	1	
6		*	U-cup	1	
7		N/A	Cylinder		
8	N/A		Ram	1	
9	F10-5-1205-107	F30-5-1205-103	Ram Ring	1	
10	F10-5-1204-105 F30-5-1204-101		Bearing	1	
11		*	Back-up ring	2	
12		O-ring	1		
13		*	O-ring	1	
14		*	Oil Seal	1	
15		*	O-ring	1	
16		*	Back-up Ring	1	
17	N/A N/A		Cylinder Base	1	
18	F10-3	Safety Relief Valve	1		
19	(	Coupler 3/8" NPTF	2		
20	(	Dust Cap	2		
(*)	F10-3-9901-105	F30-3-9901-101	Repair Kit	-	

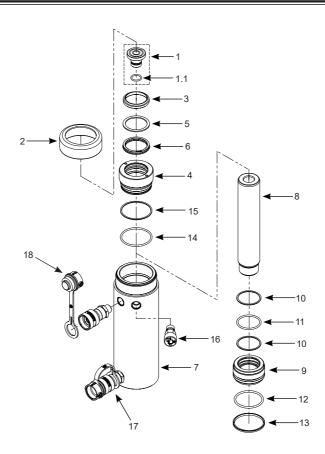
(\*) - indicates items included in, and available only as part of Repair Kit

N/A - part is not available as replacement



### MODEL: HD2506

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### MODEL: HD2506

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Note: Not all components of the pump are replacement items, but are illustrated as a convenient reference of location and position in the assembly sequence.

ltem	Part Number	Description	Qty
1	SD25	Saddle Assy.	1
1.1	*	O-ring	1
2	H25-6-2305-103	Collar Protective Cap	1
3	*	Wiper Seal	1
4	F25-5-1804-102	Upper Bearing	1
5	*	Back-up Ring	1
6	*	U-cup	1
7	N/A	Cylinder	1
8	N/A	Ram	1
9	F25-5-1204-108	Bearing	1
10	*	Back-up ring	2
11	*	O-ring	1
12	*	O-ring	1
13	*	Oil Seal	1
14	*	O-ring	1
15	*	Back-up Ring	1
16	F10-3-1610-104	Safety Relief Valve	1
17	CH38F	Coupler 3/8" NPTF	2
18	CDC38	Dust Cap	2
(*)	F25-3-9901-108	Repair Kit	-

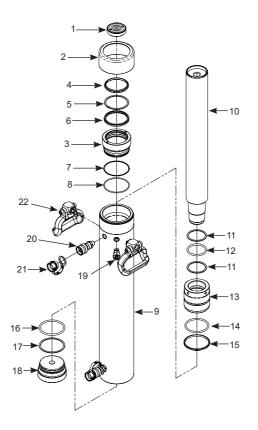
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### MODEL: HD5520

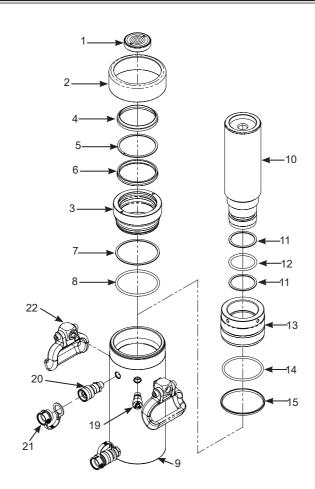
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### MODEL: HD5503, HD5506, HD5513, HD7506, HD7513, HD10006, HD10013 & HD10018

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# MODEL: HD5503, HD5506, HD5513, HD5520, HD7506, HD7513, HD10006, HD10013 & HD10018

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Note: Not all components of the pump are replacement items, but are illustrated as a convenient reference of location and position in the assembly sequence.

			Part No. for Mode	el:			
ltem	HD5503 HD5506 HD5513	HD5520	HD7506 HD7513	HD10006 HD10013	HD10018	Description	Qty
1	F55-6-1	103-102	F55-6-1103-102	F99-6-1	103-102	Saddle	1
2	H55-6-2	305-107	H75-6-2305-103	H99-6-2305-107		Collar Protective Cap	1
3	F55-5-18	304-106	F75-5-1804-102	F99-5-1804-106		Upper Bearing	1
4	*		*	*		Wiper Seal	1
5	*		*		*	Back-up Ring	1
6	*		*		*	U-cup	1
7	*		*		*	Back-up Ring	1
8	*		*	*		O-ring	1
9	N/	'A	N/A	N/A		Cylinder	1
10	N/	'A	N/A	N/A		Ram	1
11	*		*	*		Back-up ring	2
12	*		*	*		O-ring	1
13	F55-5-12	204-102	F75-5-1204-108	F99-5-1204-102	F99-5-1204-203	Bearing	1
14	*		*	*		O-ring	1
15	*		*	*		Oil Seal	1
16	$\searrow$	*				O-ring	1
17		*			<u> </u>	Back-up Ring	1
18		N/A	$\sim$			Cylinder Base	1
19	F10-3-1610-104		F10-3-1610-104	F10-3-1610-104		Safety Relief Valve	1
20	CH38F		CH38F	CH38F		Coupler 3/8"NPTF	2
21	CDC38		CDC38	CDC38		Dust Cap	2
22	F55-3-1806-106 (N/A., HD5503)		F55-3-1806-106	F55-3-1806-106		Carrying Handle	2
(*)	F55-3-9901-102	F55-3-9902-104	F75-3-9901-108	F99-3-9	901-102	Repair Kit	-

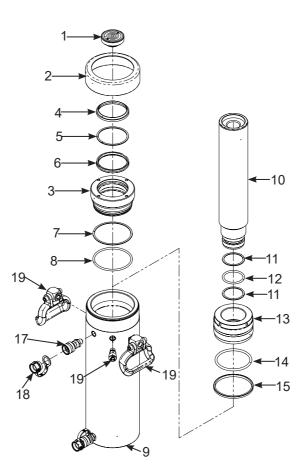
(\*) - indicates items included in, and available only as part of Repair Kit

N/A - part is not available as replacement



### MODEL: HD10010

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### MODEL: HD10010

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**Note:** Not all components of the pump are replacement items, but are illustrated as a convenient reference of location and position in the assembly sequence.

ltem	Part Number	Description	Qty
1	F99-6-1103-102	Saddle	1
2	H99-6-2305-107	Collar Protective Cap	1
3	F99-5-1804-106	Upper Bearing	1
4	*	Wiper Seal	1
5	*	Back-up Ring	1
6	*	U-cup	1
7	*	Back-up Ring	1
8	*	O-ring	1
9	N/A	Cylinder	1
10	N/A	Ram	1
11	*	Back-up ring	2
12	*	O-ring	1
13	F99-5-1204-102	Bearing	1
14	*	O-ring	1
15	*	Oil Seal	1
16	F10-3-1610-104	Safety Relief Valve	1
17	CH38F	Coupler 3/8"NPTF	2
18	CDC38	Dust Cap	2
19	H55-3-1806-106	Handle	2
(*)	F99-3-9901-102	Repair Kit	-

 $(^{\ast})$  - indicates items included in, and available only as part of Repair Kit N/A - part is not available as replacement

#### LIMITED LIFETIME WARRANTY

BVA Hydraulics®, represented in the United States by SFA Companies ["SFA"] warrants this product to be free from defects in material and workmanship for the life of the product as long as the original purchaser owns the product. The warranty is non-transferable and is subject to the terms, exclusions, and limitations described below:

- Damaged components, including but not limited to bent rams, dented or crushed cylinder walls, broken welds or couplers as well as
  worn out seals, o-rings and springs are the result of misuse and not covered by warranty and BVA Hydraulics will not provide any
  warranty credit for such damaged components.
- This warranty does not cover ordinary wear and tear, overloading, alterations (including repairs or attempted repairs not performed by BVA Hydraulics or one of its authorized personnel), improper fluid use, or use of the product in any manner for which the product was not intended or the use of which is not in accordance with the instructions or warnings provided with the product.
- In the unlikely event that a BVA Hydraulics product fails due to material defect in workmanship, you may contact SFA for disposition. In such cases, the customer's sole and exclusive remedy for any breach or alleged breach of warranty is limited to the repair or replacement of the defective product.
- Under no circumstances is BVA Hydraulics liable for any consequential or incidental damage or loss whatsoever.
- THIS WARRANTY IS LIMITED TO NEW PRODUCTS SOLD THROUGH AUTHORIZED DISTRIBUTORS AND OTHER CHANNELS DESIGNATED BY BVA HYDRAULICS. NO AGENT, EMPLOYEE OR OTHER REPRESENTATIVE OF BVA HYDRAULICS IS AUTHORIZED TO MODIFY THIS WARRANTY.
- THE FOREGOING IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER EXPRESS AND IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FOR A FITNESS FOR A PARTICULAR PURPOSE.
- Components not manufactured by BVA Hydraulics including certain motor systems, gasoline engines, and other are not covered by
  this warranty and instead are covered by the manufacturer's separate manufacturer's warranty provided in the package.
- · BVA Hydraulics' liability in all cases is limited to, and will not exceed the purchase price paid for the product.

